

Clerk of Court George E. Schaefer

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Thomas A. Larson

Executive Assistant
Cheryl A.
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OFFICE OF THE CLERK FOURTH JUDICIAL CIRCUIT NORFOLK CIRCUIT COURT

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Supervising Deputies

Criminal
DaVida M. Davis
Civil, Deeds & Probate
Anthony Fuller
Licenses, Permits, Finance
& Jury
Gerald L. Stokes

Comptroller Nicholas D. Georges

Systems Administrator Gregg J. Duquette

May 1, 2013

To: The Honorable City Council Members and City Manager

From: George Schaefer, Clerk of Circuit Court

CC: Budget Director, Circuit Court Chief Judge

Subj: Annual State of the Circuit Court Clerk's Office Report

Ladies and Gentlemen;

It is with great pleasure that I present this report on the state of the Circuit Court Clerk's Office to you. This second term is filled with the promise of continued advancements in court technology, improvements in operations, an increase in productivity and the reduction of long-term costs. The partnership between my office and the city has proven invaluable, bringing new vision, increased citizen accessibility and smarter government to the forefront of our operations.

Continuing the efforts begun in my first term, we have seen a shift from paper intensive to a paper on demand circuit. Virtually all criminal case files have been digitized and 13 years of civil case files have been imaged. This has allowed my staff ready access to information necessary to perform their duties as well as allowing other agencies similar access from their desktops. Collaboration has replaced individual review bringing greater quality to justice. Staff savings and long-term dollar savings in retirement and benefits resulting from this digital effort continue to grow as new efficiencies are realized. Staff needs are changing from data entry to critical thinking and quality oversight.

Through our partnership, construction began on a new courthouse bringing increased use of technology further enhancing the efficiency of the court operations. Work is now complete on the state-wide e-filing system piloted in this court. Thousands of hours of been placed in development of business rules, programming and operational review. The e-filing project, launched April 15, 2013, will result in yet another service to the citizens and practitioners in the court system. Work continues with regards to digitizing the remaining documents under the control of the Clerk adding to the services that we provide to our users.

Overall, 2012 saw little change in the numbers of cases handled. We experienced a slight downturn in the number of divorces finalized, criminal cases processed and wills executed.

Marriage licenses, restitution payments and cash receipts were flat. Noticeable increases were seen in passport applications, concealed weapons permits, civil case filings and more importantly, land record transactions, indicating a continued turn in real estate sales.

Items of note: Norfolk Circuit Court is the only all-digital courthouse in the Commonwealth. We have developed applications in-house to reduce time spent on administrative functions such as an e-sign application for Judges to quickly review and digitally sign their orders, individual courtroom electronic docket boards to assist the public in finding their way. We are working with other agencies to minimize paper flow, thereby reducing mailing costs, runner fees and time spent waiting on paper documents. Our system currently holds over 22 million images of documents held under the control of the Clerk.

Specific examples of our case load follow:

Criminal Cases concluded in CY12: 8,220 (down 13%)

Civil Cases opened in CY12: 8,863 (up 7%)

Will documents processed in CY12: 7,595 (down 9%)

Land Record documents processed in CY12: 45,000 (up 21%)

Other (marriage license, weapons permits, trade names, etc.): 55,857 (up 0.3%)

Staff Back scanning of documents in CY12: 1,219,617 images

Working closely with Sheriff's Office staff, we have processed 240 community service letters resulting in the in-kind payment of \$259,322 dollars in court cost debt owed by inmates.

Passport Services continue to be in demand. We have processed 1,117 passport applications in 2012, an increase of 42%.

With my continued preference toward Norfolk citizens, I am proud to announce that 98% of my staff calls Norfolk home.

Please find attached statistics from 2012. I have included, as a part of this package, graphs that we employ to determine the ebb and flow of the activities at the courthouse. This gives us the ability to manage our staff efficiently and foresee problem areas.

Thank you for your time and I look forward to a continued partnership between the Circuit Court and the City we serve.

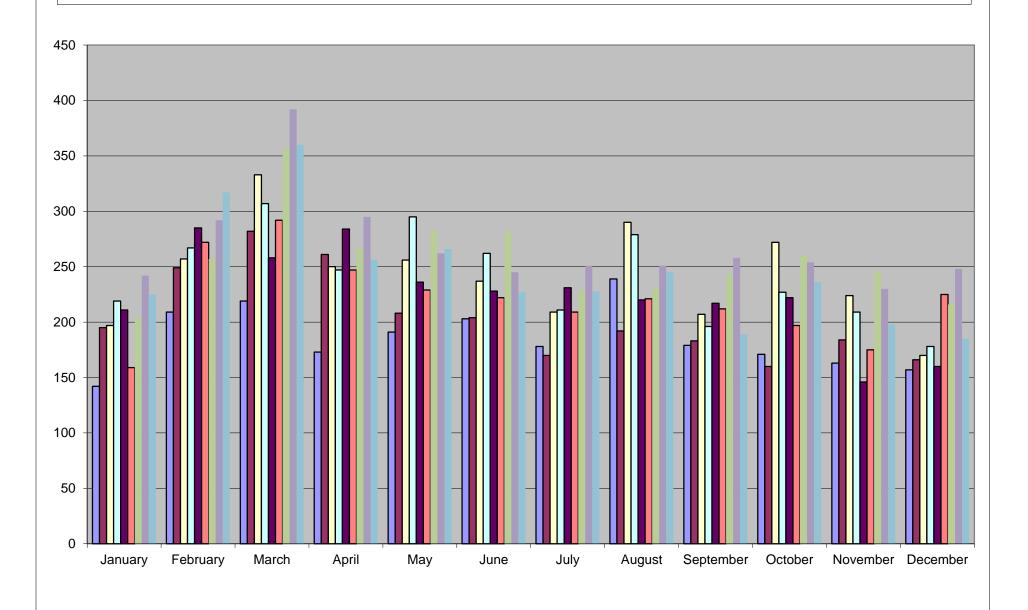
Very truly yours;

George E. Schaefer Clerk of Circuit Court

George & Scharfer

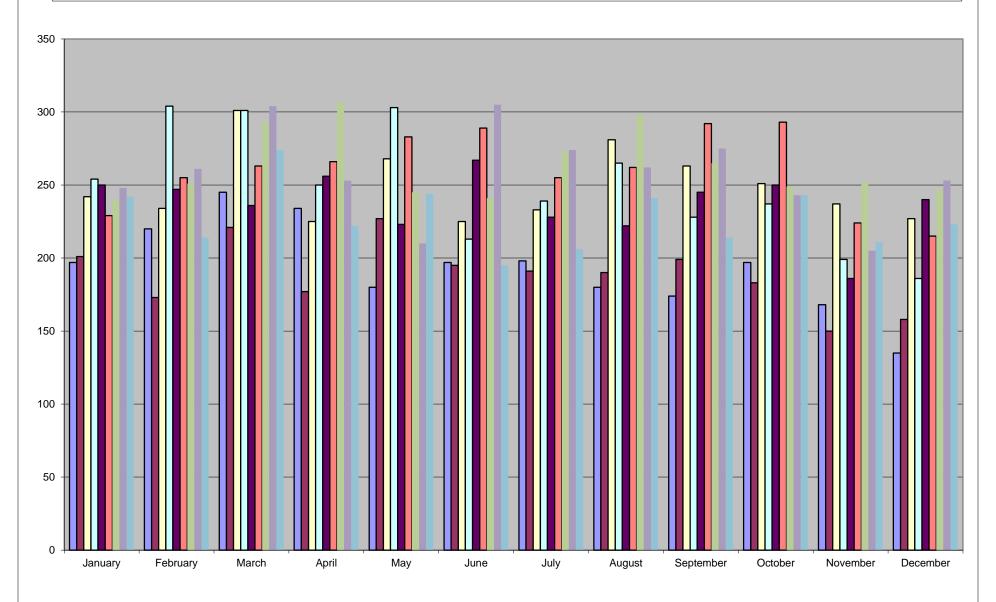
Divorces

□ Divorces Filed 2004 □ Divorces Filed 2005 □ Divorces Filed 2006 □ Divorces Filed 2007 □ Divorces Filed 2008 □ Divorces Filed 2009 □ Divorces Filed 2010 □ Divorces Filed 2011 □ Divorces Filed 2012



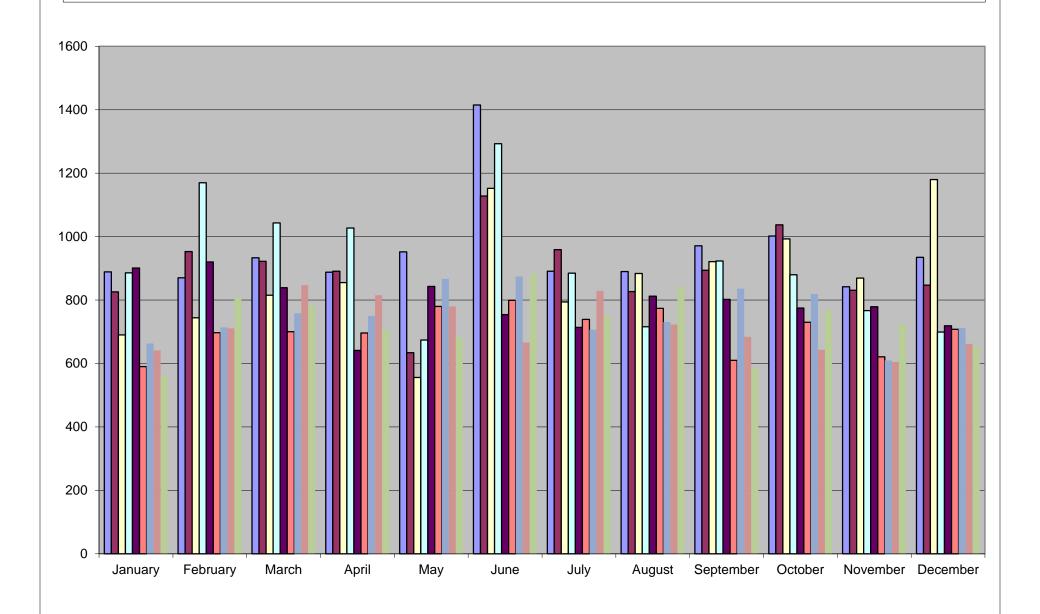
Civil Suits Filed



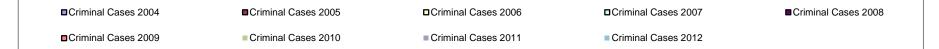


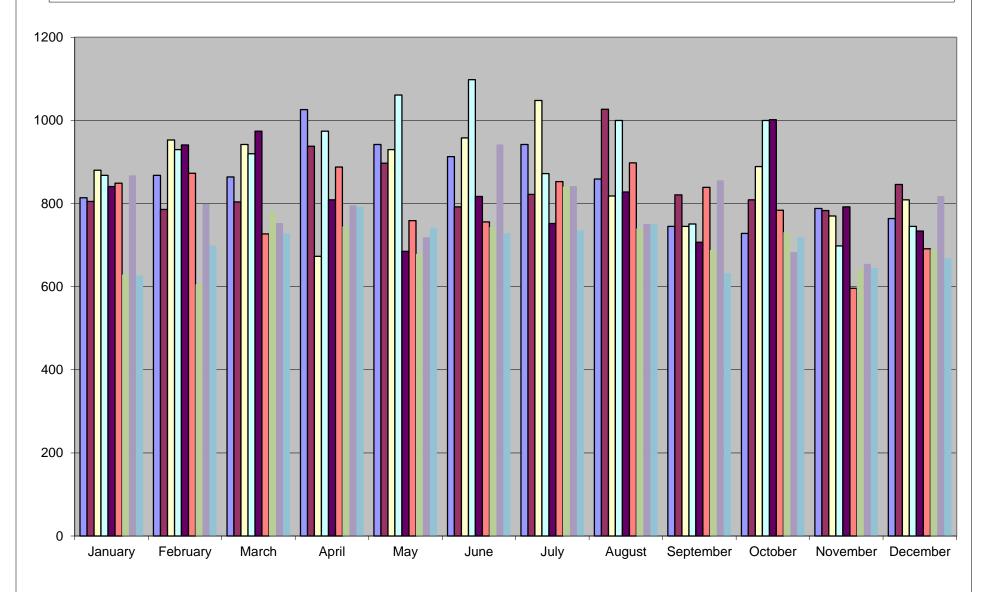
Criminal Cases Commenced

□ Criminal Cases 2004 □ Criminal Cases 2005 □ Criminal Cases 2006 □ Criminal Cases 2007 □ Criminal Cases 2008 □ Criminal Cases 2009 □ Criminal Cases 2010 □ Criminal Cases 2011 □ Criminal Cases 2012



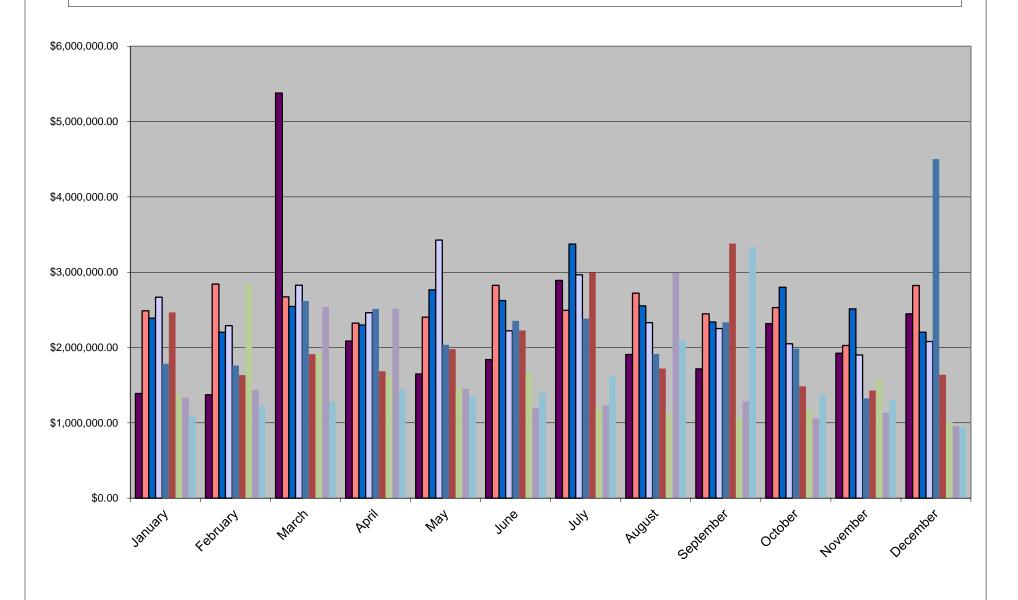
Criminal Cases Concluded





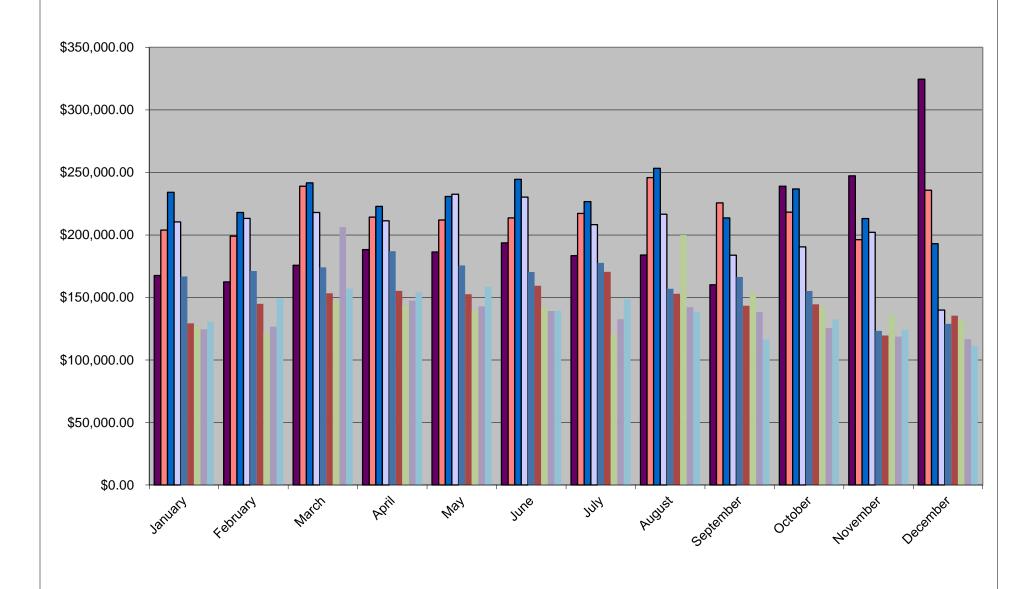






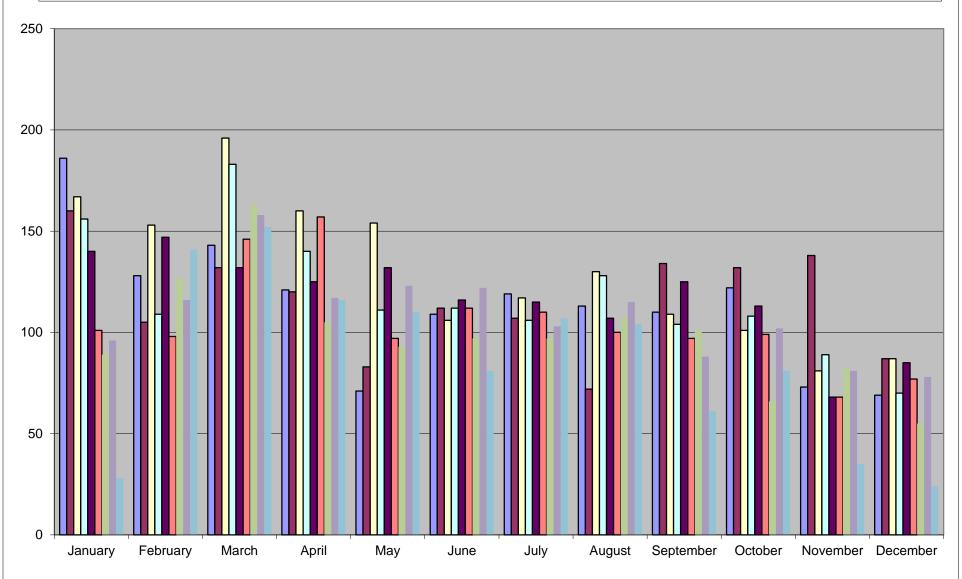
Clerk's Fees





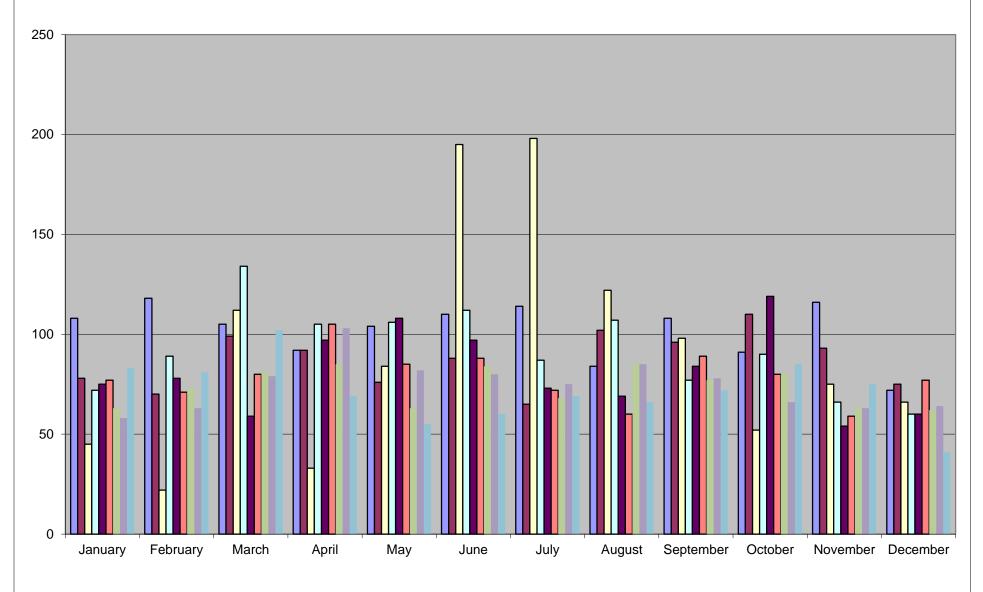
Trade Names

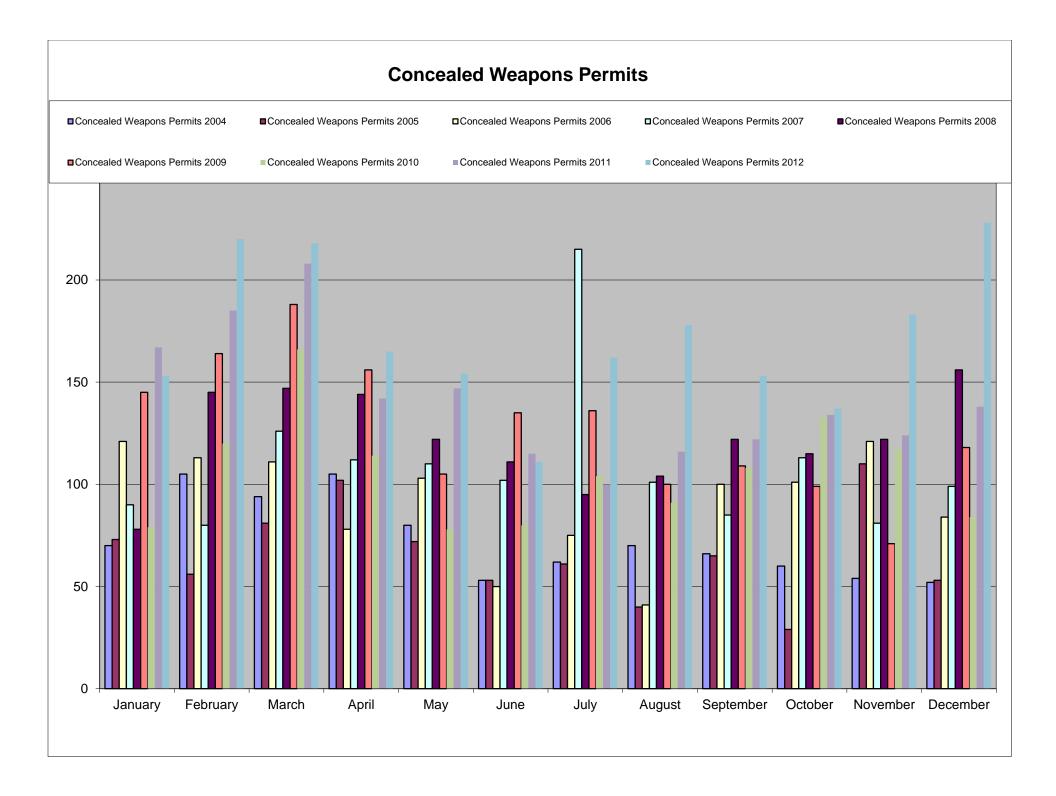




Notary Applications

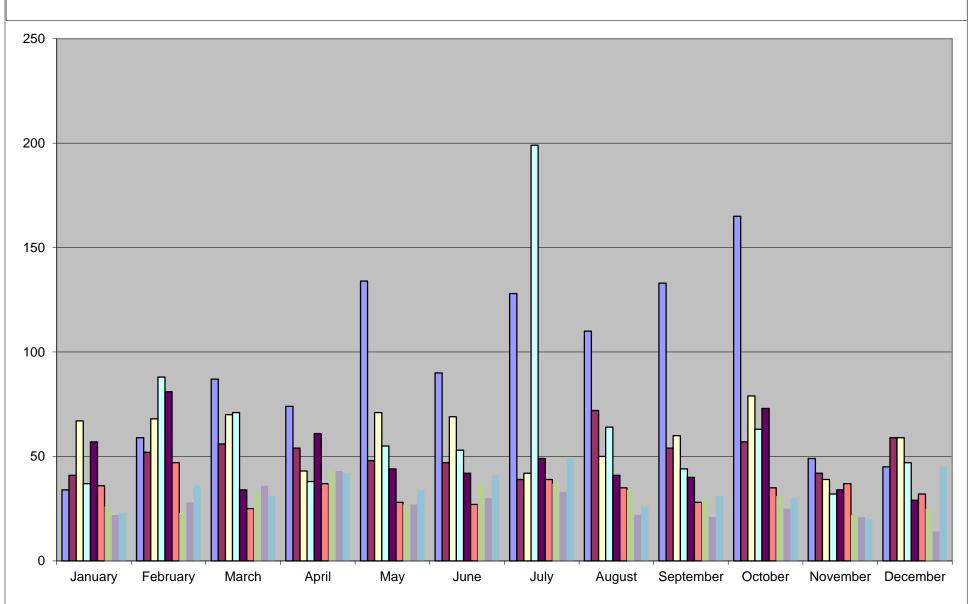






UCC Recordings

■UCC Recording 2004 ■UCC Recording 2005 ■UCC Recording 2006 ■UCC Recording 2007 ■UCC Recording 2008 ■UCC Recording 2009 ■UCC Recording 2010 ■UCC Recording 2011 ■UCC Recording 2012



Marriage Licenses

